

**Care, Health and Wellbeing Overview and Scrutiny Committee  
Council Plan – End of Year Update of Delivery and Performance 2017/18**

**June 2018**

Portfolio:	Care, Health and Wellbeing
Portfolio Member:	Adult Social Care - Cllr Michael McNestry Health and Wellbeing - Cllr Mary Foy
OSC Chair:	Cllr Stuart Green
Lead Officer:	Caroline O'Neill, Strategic Director CWL
Support Officer:	Jon Gaines, Service Manager Quality Assurance

## **1. Introduction**

1.1 This Committee undertakes scrutiny in relation to:

- Functions of the Council as a social services authority except those services provided to children and young people;
- The provision of health services in the Borough, including the function of the reviewing and scrutinising matters relating to the health services to adults as set out in the Health and Social care act 2001 and associated regulations;
- The provision of health services to children and young people in the borough;
- The health functions discharged by the Health and Wellbeing Board and the Director of Public Health under the Health and Social Care Act 2012 and the National Health Service Act 2006 (as amended) and any related enactment.

1.2 This report sets out the end of year performance update for 2017/18 'assessment of delivery and performance' in line with the Performance Management Framework. The report provides an update on the performance against the remit of the Care, Health and Wellbeing Overview and Scrutiny Committee and the Council Plan 2015-2020 outcomes of Live Well Gateshead and Live Love Gateshead.

1.3 Section 4 of this report updates on key achievements in adult social care and public health over the last 6 months, while section 5 identifies key activities being undertaken in each service area in the next 6 months.

## **2.0 Recommendation:**

2.1 Members are asked to receive this report for information and consider:

- (i) whether the activities undertaken during October 2017 to March 2018 are achieving the desired outcomes in the Council Plan 2015-2020,
- (ii) and asked to identify any areas they feel they require more detail about or feel require further scrutiny.

### 3.0 Performance Summary

3.1 Of the 20 indicators monitored in this report, which are shown in their entirety in appendix 1, 14 have an updated position since the last report. The remaining 6 indicators will be updated in the next reporting period as the data becomes available.

- **Of the 14 updated indicators, performance trends are positive with 10 indicators showing an improvement**, including a reduction in the rate of hospital admissions for alcohol related harm, a reduction in the gap in the employment rate between those with a learning disability and the overall employment rate and the gap in the employment rate for those in contact with secondary mental health services and the overall employment rate, a decrease in the rate of hospital admissions for self-harm, an increase in healthy life expectancy for both males and females a reduction in the inequalities in life expectancy for males in Gateshead, a decrease in the delayed transfers of care from hospital, a decrease in repeat adult safeguarding referrals and a higher proportion of carers supported from BME communities.
- **4 of the 14 updated indicators have not improved.** The gap in life expectancy at birth between each local authority and England for both males and females in Gateshead has increased as has the inequalities in life expectancy for females and the proportion of older people still at home 91 days after hospital discharge into an enablement service has reduced.

### 4.0 Achievements and key activities over the last 6 months

#### Adult Social Care

##### *Enhancing Lives*

4.1 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Developed a new Care, Wellbeing and Learning approach to change through the establishment of the Achieving Change Together Team (ACT). Its aim is to move away from traditional approaches previously taken and instead establish progression models of care. The ACT team will look at new ways of working with service users, carers and partners that will become established as best practice. They will review service users who have complex needs – primarily people with a learning disability – with the aim of working closely with these people to promote independence, which in turn will result in less dependency on long term statutory services. The Act team will focus on what people can do rather than focusing on their diagnosis or what they can't do which by taking this approach will offer more affordable solutions and better outcomes for individuals.
- Gained Cabinet approval for the Carers service to go out to tender. The tender was published on 4 January 2018 and closed on 8 February 2018. Bids were evaluated and a recommendation went to Cabinet on 20 March to seek agreement to award the contract to the winning bidder. The aim of the tender is to procure a new all age Carer service in Gateshead which will be jointly commissioned between Gateshead

Council and Newcastle Gateshead Clinical Commissioning Group with the aim of preventing duplication of funding and resources across health and social care, meeting local need and demand and align services to strategic priorities across the local health and social care economy, promote a streamlined pathway and improved processes for carers accessing services, and enable early identification and assessment of carers' needs to prevent, reduce and delay the onset of crisis situations.

- Implemented an extension of the Bridging Service. The use of salaried staff has addressed some of the issues with a sustainable workforce. The service has resulted in a reduction in delayed discharges from hospital and has reduced waiting time for long-term packages of care. The service has been flexible and has enabled resources to be used in the areas with greatest demand.
- Won 3 awards at the 2017 North East Care Awards in Nov 2017, with the Rapid Response winning the 'Putting People First Personalisation' award, Aud Nisbet (Shadon House) winning the 'Frontline Leaders' award and Lisa Elliott (Next Steps) winning the 'Care Innovator' of the year award.
- Phoenix Community Base attended the North-East Equality Awards in October 2017 as a finalist in the 'Groups who have made a difference' award category.
- Submitted planning permission for the development of 16 apartments, primarily for people with a learning disability. The housing model will include a concierge to ensure safety and security for the individuals whilst at the same time maximising independence. A further development is also being considered in Winlaton which will see the construction of 16 apartments and 4 bungalows. These builds will support those currently in long stay hospitals, to be housed in the community with a support package built around their needs.

### **Quality of Life**

4.2 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Hosted the "Working together to increase Choice and improve Quality Conference" at the Baltic on 9<sup>th</sup> November 2017 with 150 providers in attendance. This was an inaugural conference with the full market including currently commissioned providers and potential new providers giving an opportunity for the market to get an overview of the key commissioning areas that Gateshead Council will focus on over the next two years, to share expertise and information to develop forward thinking, innovative solution where we might achieve better outcomes for our residents.
- Made considerable progress with Health partners on the establishment of an Integrated Health and Social Care Rapid Response Team for falls prevention and OTAGO (evidence based strength and balance exercise programmes) provision
- The Council was audited for the new Telecare Services Authority accreditation in March 2018 and has achieved the required quality mark. The final report is pending.

- Completed training for all assessment teams on Technology Enabled Care. This will enable all posts that have an assessment function have up to date information on what technology is available and how to refer to the care call service. This was part of the overall strategy to ensure we are using technology enable care throughout all the teams. This training also feeds into the Achieving Change Together Team.
- Published a tender to transfer support arrangements for extra care housing from the council to the independent sector. The tenders have now been evaluated and a recommendation report has been written for cabinet. It is anticipated that contracts will be awarded in early June 2018 with the provider commencing delivery of the service on Monday 3rd September 2018. The aim of the tender and anticipated delivery model seeks to improve outcomes and promote independent living for people living in Angel and Callendar Court.
- Reviewed the Serious Provider Concerns Process that is in place jointly with the CCG to ensure we continue to provide a robust process that ensures the services we Commission in Gateshead deliver safe and effective services to our residents.
- Held a training session with WELLS, who have electronic medication management systems within some of our commissioned providers. Professionals from across the Council attended this session. The training will increase staff knowledge and awareness of the electronic medication systems our providers are now using and help staff visiting services to know how they can make checks that appropriate audits are happening in relation to medication and that action is taken in relation to any concerns.
- Gained success with the Marquis Way Wheelchair Dance Group in the European Inclusive Dance competition in Manchester in January 2018.

### **Positive Lives**

4.3 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Commenced the process of deregistering 3 residential providers. The individuals that currently live in these residential care settings are being reviewed as part of the Achieving Change Together process. Outcomes will be developed for the individuals; choices and opportunities will increase due to the individuals having greater disposable income.
- Had 3 Special Olympics Gateshead Tyne and Wear athletes selected to represent Great Britain in the Special Olympics World Championships in Abu Dhabi. U.A.E in March 2019.
- Commenced the 'Ready for Retail' internship programme through GATES with 2 service users undertaking work roles in IKEA every quarterly period.
- Been successful in a bid for Transforming Care Revenue Funding to facilitate individual service design for 6 individuals. A person-centred process will be adopted to develop outcomes and determine the best way to meet individual needs; some of which may not be traditional approaches/services.

- Reviewed the residency agreement for the Promoting Independence Centres to ensure that it clearly outlines the type of bed that a client will be allocated along with the fees and charges for their stay. Due to unprecedented demands on Adult Social Care Direct, the service has allocated additional workers to each team to ensure that all calls are answered in a timely manner. These improvements both resulted from complaints and concerns that had been raised by the public. This evidences that Adult Social Care are responsive to any expressions of dissatisfaction and actively use dissatisfaction or comments to drive service improvements.

## **Protecting Lives**

4.4 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Developed a portal using the digital technology to make the process of applying for a DoLS (Deprivation of Liberty Safeguards) authorisation more streamlined while protecting individual's sensitive information. In addition, we are incorporating further considerations of digital technology to improve our ways of working.
- Recruited more Best Interest Assessors to ensure that we maintain key achievements of legal compliance in this area. This will allow us to consider more innovative ways of working to ensure that predicted demand is acted upon.
- The Trusted Assessor model went live on 20th November 2017. The model centres around 4 specific wards within the QE hospital. The aim of the model is to reduce delayed discharges through reducing the number of times a person is assessed. Step down and step up admission pathways have become operational for both PICs and PRIME, which has resulted in substantially higher volumes of service users within services. 67 'step down' referrals have been made by trusted assessor practitioners since January 2018. The initial feedback is that the model has been positive.
- Published the Communication and Engagement Strategy following Safeguarding Adults Board approval in January 2018. The strategy was accompanied by a delivery plan that identifies specific pieces of work to be implemented throughout 2018/19. Work has already commenced on implementation of the delivery plan including the publication of quarterly newsletters which should help in ensuring residents and partners are aware of key activities and issues affecting the safety of adults in our authority area.
- Developed and delivered bespoke Safeguarding Adults training for providers of residential care. The training is delivered on-site to all care home staff.

## **Health and Wellbeing Key Achievements and Activities (Public Health)**

### ***Health and Wellbeing Strategy***

4.5 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Submitted a performance management report for the health and care system for consideration to the Health & Wellbeing Board (HWB) which included a section on the Better Care Fund (BCF) Plan which is a key priority for the group. The BCF returns to NHS England for quarters 2 and 3 of 2017/18 have also been considered and endorsed by the Board which showed improved performance on targets.
- Finalised and signed-off a revised Gateshead Pharmaceutical Needs Assessment (PNA) for 2018. the PNA sets out the identified pharmaceutical needs of Gateshead residents across the borough, including access to out-of-hours pharmacy services. There is a statutory requirement for the Health & Wellbeing Board to review the PNA every 3 years and, in doing so, Gateshead has met its statutory obligations.
- Presented the scope of a whole system healthy weight strategy to the Health and Wellbeing Board which has been endorsed as well as a proposed approach to take this work forward. A health needs assessment to inform the strategy content is currently being finalised and is due to be considered by the Board at its June meeting.
- Considered the Director of Public Health Annual Report for 2017 which had a specific focus on addressing health inequalities in Gateshead and secured the Board's endorsement of the strategic recommendations set out in the report.

### ***Making Every Contact Count***

4.6 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Established the MECC training programme and all training modules (4 core modules and 7 additional topic specific modules) are now being delivered and evaluated primarily across the voluntary and community sector. A comprehensive evaluation framework is in place to measure outcomes from the MECC programme, linked to the national MECC framework. The MECC programme is being embedded in all sectors in Gateshead in a staged approach, starting with the Voluntary Community Sector organisations that have been successful in securing grant funding, to ensure there is the capacity to deliver. Further roll out in the Voluntary Community Sector and specific groups within Gateshead Council, will commence from September 2018.
- Delivered the 'Train the trainer' training to 3rd sector organisations across Gateshead as part of the MECC training offer. As well as providing 'Have a Word' as a train the trainer offer, Mental Health First Aid is also offered as a Train the Trainer option. One course is arranged for May 2018 and another will follow in the following 12 months. Organisations have been supported to embed the MECC approach into their organisations and to equip staff to have the necessary skills and knowledge to make this happen.

## **Substance Misuse (Including Alcohol)**

4.7 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Examined the local Strategy and Action plans and ensured these include all the aspects of the National Drug Strategy and Clinical Guidelines.
- Made successful representations to the Licensing Committee resulting in licence revocations for under age sales at several premises.
- Led an Alcohol-Free Childhood working group, to respond to the challenges highlighted at the Balance Regional Conference to work innovatively to address arising issues such as the impact of alcohol advertising on children and parental alcohol use.
- Re-established formal networks and processes across Gateshead and Newcastle police, councils and drug and alcohol services to share intelligence linked with the supply across the area.
- Established the complex cases panel which seeks to provide support to those who are vulnerable, at risk of harm and involved with multiple services. This panel has considered how it can work alongside other similar work strands such as the newly established Integrated Offender Management pilot to ensure the best possible service and support for victims and offenders in Gateshead.
- Co-ordinated work with partner agencies via the Complex Needs work stream to reduce duplication and coordinate efforts - facilitating pathways, addressing information governance concerns and coordinating care around the person.

## **Reducing Smoking**

4.8 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Seen a significant uplift of the *"Second hand Smoke is Poison"* campaign starting 19th March to include extensive leafletting of high smoking incidence areas and visible poster campaign at Metro Interchange.
- Reviewed the membership and attendance of the Smoke free tobacco Alliance which continues to grow with the Fire and Rescue Service and Northumberland Tyne and Wear NHS Foundation Trust now represented.
- Completed a draft report with recommendations for CWL OSC on reducing harms due to tobacco in Gateshead.

## **Sexual Health**

4.9 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Worked with the Sexual Health service provider and identified £38k in efficiencies which have been agreed with PH commissioner to be in place for 2018/19.



- Agreed the budget for the second drug for emergency hormonal contraception the clinical teams have also agreed this and the required paperwork is in draft and on time for publication before April 1<sup>st</sup>, 2018.
- Produced the timeline for the procurement phase for the Sexual Health Service and the initial decision-making stages (budget, contract length) are being presented for sign off by April 1<sup>st</sup>, 2018, with the new contract start date set for April 2019.
- Reviewed the specification for the new Sexual Health Service contract and commenced the evaluation sessions and revisions.
- Realised an additional £105k of savings from sexual health budget from the move to block contract (£100k) and the decommissioning of a service (£5k) whose function can be absorbed by the sexual health service.

### ***Mental Health and Wellbeing***

4.10 During October 2017 to 31<sup>st</sup> March 2018 we have: -

- Commenced the process of review with the Mental Health and Wellbeing Partnership with the action starting around October 2018. To date this has centred on the value of the Partnership to partners, the remit and role of the group and the focus for the partnership moving forward into the next year and beyond. An agreement has been reached to focus on Time to Change as a population level intervention with three targeted pieces of work following the life course including. Young Peoples focus, working age focus and older peoples focus.
- Written the draft Dual Needs strategy and action plan with a Newcastle-Gateshead level focus, having been developed around the NICE Guidance.
- Completed the Suicide Audit in October 2017. The report, in line with national trends, highlighted the high proportion of Males committing suicide and the year on year increase in the suicide rate in Gateshead since 2010. A suicide prevention action plan will form part of the Public Mental Health strategy that is currently being refreshed.

### ***NHS Health Checks Programme***

4.11 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Delivered training to all NHS Health Check Providers except for a few advisors. The Mentor visits have been carried out to all providers, and a new standardised NHS Health Checks invitation and results letters have been produced for use in the programme, this has been added to the specification for 2018/19.
- Developed a training package for new advisors and annual update training.
- Developed the local Health Checks programme to include the Diabetes Risk Score in line with 'Best Practice Guidance', to be implemented in 2018/19.



## ***Healthy Weight***

4.12 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Delivered a report to the Health and Wellbeing Board a whole systems obesity strategy. There was sign up from key strategic leads to support the strategy.
- Developed a healthy weight health needs assessment to inform the next stage of the whole systems obesity work.
- Presented Gateshead's 'Fit for the Future' findings and the implications for local authority practice in terms of healthy weight at regional conferences. The Fit for the Future work report, presents the findings of an embedded research project to explore a whole system approach to engaging communities in efforts to address childhood obesity, as an example of a complex public health issue.
- Developed healthy weight vending guidance to support internal procurement process.
- Undertaken a Healthy Equality Audit of Gateshead Council's leisure services facilities to provide a profile of service users and to help identify groups that experience poorer access to services that could be improved going forward.

## ***Better Health at Work Award***

4.13 During October 2017 to 31<sup>st</sup> March 2018 we have:

- Awarded recipients currently being supported to submit portfolios for assessment.
- Increased the number of opportunities to engage with local employers with a rise in numbers of organisations interested in taking part.

## **5. Key Action and Activities over the Next 6 Months**

- 5.1 The following have been prioritised as key actions over the next 6 months to support delivery against the shared outcome Live Well Gateshead – a healthy, inclusive and nurturing place for all.

### **Adult Social Care**

#### ***Enhancing lives***

- 5.2 During April 18 to September 18:

- A Learning Disabilities Strategy and Learning Disabilities Accommodation Strategy will be produced setting out a vision, strategic intentions and priorities for Gateshead as well as set out key actions which will take both strategies forward.
- Service users of In-House Adult Social Care Disability services will be connected with two community projects at Edberts House and Pattinson House to gain volunteering opportunities and benefit from activities within the Community projects.
- Linked to the community transformation work being undertaken by the Queen Elizabeth Hospital Healthcare Locality Team Managers will be appointed in April 2018. Provisional agreements have been made for the Domiciliary Care Managers and Locality Team Managers in the local authority and Healthcare Locality Team Managers to develop collaborative operations with the aim of ensuring clients are able to receive the right help, from the right person at the right time.
- Work will be carried out with the Achieving Change Together team to review packages of care and provide a range of Technology Enable Support.

#### ***Quality of Life***

- 5.3 During April 18 to September 18:

- Develop a new contract and cost model for Under 65 residential care - this will ensure that the contractual arrangements are fit for purpose and providers are being paid a fair cost for care. It will ensure that there is a framework in place to review fees on an annual basis to keep the market stable.
- The market position statement is awaiting sign off; once this is approved it will be shared with all providers in the market.
- The new fee band quality framework for Older Peoples residential and nursing care homes has been delayed. Gateshead intended to develop a joint contract with Newcastle Gateshead CCG however the CCG are reviewing their CHC fees with care homes and until this is agreed the quality framework has had to be put on hold. It is expected the CCG will update us on their progress by April 18.
- Complete evaluations for the extra care tender, appoint successful provider(s) and manage the transition of the services to the new provider.

- Specific locality based development sessions to be held with providers of older person's services across the sector to influence better partnership and collaborative working to improve the quality of life of older people.
- A Quality Assessment Framework (QAF) on all adult statutory social care services will be completed by the end of April 2018. All providers will have a QAF score which will allow the services to be benchmarked against each other and to enable us to identify any trends or any specific concerns in relation to specific outcome areas.
- Further development of Trusted Assessor model with GPs being provided with direct access into PRIME and PIC step-up admissions. The Intention is to expand Trusted Assessor model to more acute hospital wards to facilitate timely hospital discharges. The model will be evaluated on the 16<sup>th</sup> April 2018.
- Implement any key actions following the final report from Telecare Services Authority.

### **Positive Lives**

#### **5.4 During April 18 to September 18:**

- The domiciliary care service will work with Newcastle University on implementing an employee competency framework from the University's Demtalk dementia communication resource.
- We are awaiting the outcome of the All Age Carers service procurement. Once the outcome is achieved a joint mobilisation plan will be developed through working collaboratively with our partners, and will be implemented prior to the commencement date of the service. The Mobilisation Plan includes the actions which need to be considered to ensure all support for all carers in the scope of the service.

### **Protecting Lives**

#### **5.5 During April 18 to September 18:**

- We will update our Safeguarding Adults Multi-Agency Policies and Procedures and produce a safeguarding information pack for care providers. We will also develop a process for managing safeguarding referrals for adults who are funded by Continuing Health Care.
- Commence the development of a bespoke '*Safeguarding in Gateshead*' website in partnership with the Local Safeguarding Children's Board and the development and implementation of Adult Sexual Exploitation Practice Guidance.
- Implement stronger reporting mechanisms for DoLS into our existing electronic social care system to strengthen the data we collect. This robust recording will inform our programme of awareness raising of the Mental Capacity Act and DoLS to all our commissioned care homes within the local area as well as out hospital

services. DoLS continue to be offered advocacy, information and advice therefore strengthening their Human Rights.

- A Personal Assistant register is currently being collated which will lead to a rise in the use of Direct payments.

## **Health and Wellbeing (Public Health)**

### ***Health and Wellbeing Strategy***

5.6 During April 18 to September 18:

- Provide an update on Health and Care Integration to the Health and Wellbeing Board.
- Undertake a Health and Social Care Systems Mini-Review.
- Review progress against the Better Care Fund Plan at the end of year 1 (2017/18) and confirm arrangements for Year 2 (2018/19)
- Take forward the strategic recommendation of the DPH Annual Report to renew the Health & Wellbeing Strategy.
- Develop a draft Healthy Weight Whole System Strategy for Gateshead.
- Develop a Forward Plan for the HWB for 2018/19.

### ***Making Every Contact Count***

5.7 During April 18 to September 18:

- The MECC programme will explore accreditation for MECC training programmes through the Northern Open College Network (NOCN).
- Pilot the MECC approach with 3 Council services (Gateshead Housing Company, Adult social care teams and Library staff) to inform the roll out to wider services within the local authority and wider statutory services.
- Develop a Train the trainer model so that organisations involved can continue to roll this out within their own organisations. This will help to ensure the sustainability of the model and ensure greater engagement in the programme from local people. The team have dates arranged with Gateshead Advice Bureau to pilot this way of working.
- The development of an e learning module on Making Every Contact Count is currently being explored and this will enable a greater reach with the current resources.

## ***Substance Misuse (Including Alcohol)***

5.8 During April 18 to September 18:

- We will complete the development of the specification for the Drug and Alcohol treatment service with this to be issued on the portal in April and the new contract to commence in November 2018.
- Lead on the Evaluation of tenders, tender award and transition for the new Drug and Alcohol Recovery and Treatment provider.
- Work with Licensing colleagues to consider the revision of the Gateshead Statement of Licensing Policy to ensure it is 'fit for purpose' to respond to the developments and needs of the borough.
- Implement the work identified by the Alcohol-Free Childhood working group.
- Examine the alcohol related hospital admissions data to better understand the causes and patterns and identify potential actions.

## ***Reducing Smoking***

5.9 During April 18 to September 18:

- We will complete CLeaR local tobacco control assessment of Alliance and implement recommendations arising from OSC review.

## ***Sexual Health***

5.10 During April 18 to September 18 we will:

- Revise the specification, evaluate the key performance indicators to inform the new tender and progress the procurement timeline within set tolerances.
- Ensure second drug option for Emergency Hormonal Contraception delivers according to specification.

## ***Mental Health and Wellbeing***

5.11 During April 18 to September 18:

- Establishing the public mental health approach across the life course and agreed at the Mental Health and Wellbeing Partnership. This will include targeted work for children informed by a focus group scheduled in early May 2018, while suicide prevention in men is likely to be the basis of the work for working age adults, and social isolation in older age groups will also be considered.
- Tackling Social Isolation will be the focus for older people's work. A research evaluation of the Better Care funded Social Isolation programme 2016 - 2017 across

Gateshead is due for release in April 2018 which should give pointers to which programmes might offer a way forward for commissioners.

### ***NHS Health Checks Programme***

5.12 During April 18 to September 18:

- Implement and monitor the use of standardised letters in the NHS Cardiovascular Health Check (NHSCHC) programme and Diabetes Risk Scores.

### ***Healthy Weight***

5.13 During April 18 to September 18 we will:

- Undertake Regional work on the outdoor app which has been delayed. But this is now due for completion in May/June 2018.
- Complete the Health Needs assessment for Healthy Weight.
- Work with key partners to complete key actions for the whole systems healthy weight strategy for Gateshead.
- Draft the Department of Health Annual Report on Healthy Weight in Gateshead.
- Work to develop active and healthy workplace offer for Gateshead Council, informed by the findings from the health and wellbeing staff survey.

## Section 2: Delivery of the Council Plan 2015-2020

**Table 1: Strategic Outcome Indicators Summary of Performance, Public Health – Alice Wiseman**

Indicator	Objective	Target Type	Target		Most Recent Performance	Direction of Travel	Comments and Actions
			2020	17/18			
<b>LL4</b> – Decrease the Percentage of People who are Dissatisfied with Life	Strategic	2020 Tracker	4.8%	-	4.9% (2016/17)	NA	• No change since last report
<b>LW2</b> – Prevention of ill health: % of mothers smoking at time of delivery	Strategic	2020 Tracker	9.9%	-	14.5% (2016/17)	NA	• No change since last report
<b>LW4a</b> - Reduce Excess weight 4-5 year olds - excess weight =obese/overweight	Strategic	2020 Tracker	18.1%	-	22.0% (2016/17)	NA	• No change since last report
<b>LW4b</b> - Reduce excess weight 10-11 yr. olds (excess weight =Obese/overweight	Strategic	2020 Tracker	25%	-	37.9% (2016/17)	NA	• No change since last report
<b>LW13</b> – Stabilise the Rate of Hospital Admissions per 100,000 for Alcohol Related Harm (Narrow)	Strategic	2020 Tracker	789 per 100,000	-	990 per 100,000 (2016/17)	Improved	<ul style="list-style-type: none"> <li>• No Longer provisional now final.</li> <li>• Gateshead is still significantly higher than the North East and the England rates.</li> <li>• Second highest rate of all 152 upper tier LA's.</li> </ul>
<b>LW15</b> – Gap in the employment rate between those with a learning disability and the overall employment rate	Strategic	2020 Tracker	58.6% points	-	62.3% points (2016/17)	Improved	<ul style="list-style-type: none"> <li>• The gap in the employment rate between those with a learning disability and the overall employment rate has decreased on the previous period.</li> <li>• Gateshead is currently significantly lower than the England average and is lower but not significantly lower than the North East average</li> <li>• This is the second period in a row to show a reduction in the % point gap.</li> </ul>
<b>LW16:</b> Hospital admissions for self-harm rate per100,000 (aged 10-24 years)	Equality	2020 Tracker	Reduce	Reduce	422.7 per 100,000 (2016/17)	Improved	<ul style="list-style-type: none"> <li>• The rate per 100,000 for self-harm admissions has decreased on the previous period</li> <li>• Gateshead is lower but not significantly lower than the North East rate, and is higher but not significantly higher than the England rate.</li> <li>• This is Gateshead's lowest rate per 100,000 for self-harm admissions since the data was first available (2011/12).</li> </ul>



Indicator	Objective	Target Type	Target 2020 17/18		Most Recent Performance	Direction of Travel	Comments and Actions
<b>LW17</b> – Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate	Strategic	2020 Tracker	59.4% points	-	65.8 %points (2016/17)	Improved	<ul style="list-style-type: none"> <li>The gap in the employment rate for those in contact with secondary mental health services and the overall employment rate has decreased on the previous period.</li> <li>This is the first decrease in the last 4 periods of data.</li> <li>Gateshead is now lower but not significantly lower than the England average, but is still significantly higher than the North East average.</li> <li>Gateshead has the 3<sup>rd</sup> highest % point gap of the 12 North East LA's</li> </ul>
<b>LW18</b> – Excess under 75 mortality rate in adults with serious mental illness ( <i>indirectly standardised ratio</i> )	Strategic	2020 Tracker	351.8	-	397.3	NA	<ul style="list-style-type: none"> <li><b>No change since last report</b></li> </ul>
<b>LW19:</b> Reduce Mortality from Causes Considered Preventable	Strategic	2020 Tracker	182.7 per 100,000	-	239.1 per 100,000 (2014-16)	NA	<ul style="list-style-type: none"> <li><b>No change since last report</b></li> </ul>
<b>LW20</b> - Healthy Life Expectancy at Birth (Male)	Strategic	2020 Tracker	63.7 years	-	59.1 years (2014-16)	Improved	<ul style="list-style-type: none"> <li>Healthy life expectancy has increased and is at its highest reported level for males in Gateshead.</li> <li>Gateshead had the highest increase in years for healthy life expectancy of the 12 North East LA's compared to the previous period (2013-15)</li> <li>Gateshead is still significantly worse than the England average, but is considered not significantly different to the North East level</li> </ul>
<b>LW21</b> - Healthy Life Expectancy at Birth (Female)	Strategic	2020 Tracker	64.0 years	-	60.6 years (2014-16)	Improved	<ul style="list-style-type: none"> <li>Healthy life expectancy has increased and is at its highest reported level for females in Gateshead.</li> <li>This is the highest increase in years for female healthy life expectancy that we have seen since the first published data (2009-11)</li> <li>Gateshead is still significantly worse than the England average, but is considered not significantly different to the North East level</li> </ul>

Indicator	Objective	Target Type	Target		Most Recent Performance	Direction of Travel	Comments and Actions
			2020	17/18			
<b>LW22</b> – Gap in Life Expectancy at Birth between each local authority and England as a whole (Male)	Strategic	2020 Tracker	-1.2 years		-2.0 years (2014-16)	Declined	<ul style="list-style-type: none"> <li>The gap in life expectancy between Gateshead and the England rate for males has increased.</li> <li>Gateshead is currently significantly worse than the England benchmark, and is higher but not significantly higher than the North East average.</li> <li>Gateshead is back at its joint highest gap in life expectancy</li> </ul>
<b>LW23</b> – Gap in Life Expectancy at Birth between each local authority and England as a whole (Female)	Strategic	2020 Tracker	-1.2 years		-1.9 years (2013-15)	Declined	<ul style="list-style-type: none"> <li>The gap in life expectancy between Gateshead and the England rate for females has increased.</li> <li>Gateshead is currently significantly worse than the England benchmark, and is higher but not significantly higher than the North East average.</li> <li>Gateshead is back at its joint highest gap in life expectancy.</li> </ul>
<b>LW24(a)</b> – Health Inequalities – Reduce the inequalities in Life Expectancy across Gateshead (Male)	Strategic	2020 Tracker	8.2 years	-	9.6 years (2014-16)	Improved	<ul style="list-style-type: none"> <li>The gap in inequalities in life expectancy for males has reduced on the previous period.</li> <li>This is the first decrease in the gap in inequalities since the data was first published.</li> <li>Gateshead is in the second highest deprivation quintile in England for this indicator.</li> </ul>
<b>LW24(b)</b> – Health Inequalities – Reduce the inequalities in Life Expectancy across Gateshead (Female)	Strategic	2020 Tracker	7.3 years	-	8.8 years (2014-16)	Declined	<ul style="list-style-type: none"> <li>The gap in inequalities in life expectancy for females has increased on the previous period.</li> <li>This is the highest level of inequalities in life expectancy for females since this data became available.</li> <li>This is continuing a year on year trend of increasing inequalities in life expectancy between the least deprived and most deprived areas of Gateshead.</li> <li>Gateshead is in the highest deprived quintile in England for this indicator.</li> </ul>

**Table 2: Strategic Outcome Indicators Summary of Performance, Adult Social Care – Steph Downey**

Indicator	Objective	Target Type	Target		Most Recent Performance	Direction of Travel	Comments and Actions
			2020	17/18			
<b>NEW Definition</b> Delayed Transfers of care from hospital, average days per day, per 100,000 population	-	-	-	8.2 per 100,000	6.35 per 100,000 population aged 18+ (Apr to Jan 18)	Improved	<ul style="list-style-type: none"> <li>The Government mandate to achieve a 3.5% rate of delayed transfer beds by September and to maintain this rate for the remainder of the year has meant a change in the reporting methodology of this indicator.</li> <li>The previous method (LW10) has been replaced with a new definition – average number of days per day, per 100k</li> <li>Gateshead is currently better than the target.</li> <li>We are also currently better than the provisional England rate for this period of 11.3 and better than the provisional North East rate of 6.4.</li> </ul>
<b>LW11</b> – Helping Older People to live independently – the proportion of older people 65+ still at home 91 days after hospital discharge to a reablement service	Strategic	2020 Tracker	87.5%	85.6%	77.1%	Declined	<ul style="list-style-type: none"> <li>Performance for the full reporting period is not available at this time. Current performance is based on those discharged from hospital into reablement services between October and November 2017, in line with the national definition</li> <li>84 out of 109 people remained at home 91 days after discharge into a reablement service.</li> <li>This is a decrease on the same time last year (80.7%).</li> <li>The North East average for 16/17 is 85.4% and the England average is 82.5%</li> </ul>
<b>LW12</b> – Repeat Adult Safeguarding Enquiries	Strategic	To be agreed	To be agreed	To be agreed	20.00% (Apr–Feb 17)	Improved	<ul style="list-style-type: none"> <li>During April to February 2018 there were 71 people who had a previous enquiry within 12 months of the latest enquiry, from a possible 355 people.</li> <li>This is a reduction in repeat enquires compared to the same time last year (29.6%) which has demonstrated the improvement made to referral mechanisms.</li> <li>A factor which may influence this indicator is there are 62 concerns which remain open. As there is no indication at this stage if they will progress to an enquiry they are not included in the above calculation, and if they were to move to an enquiry</li> </ul>

Indicator	Objective	Target Type	Target		Most Recent Performance	Direction of Travel	Comments and Actions
			2020	17/18			
							they would be included in subsequent months reporting.
<b>LW14(b)</b> – Support for Carers in BME Communities	Strategic	2020 Tracker	2.0%	-	1.1%	Improved	<ul style="list-style-type: none"> <li>• 14 BME Carers out of a total of 1325 have been assessed, reviewed or were known to social services during April to March 2017/18.</li> <li>• This has remained similar compared to the number reported at the same point in 2017 (15) but the proportion has improved due to a smaller cohort counted in the denominator.</li> <li>• Performance is lower than the 2019/20 target of 2.0%</li> </ul>